

## 3000\_115 Competency Standard: Certified Practitioner in Asset Management (CPAM)

Asset Management Council PO Box 2249 Hawthorn Victoria 3122 Australia

#### **GENERAL**

Holders of this certificate will have an understanding of the contribution that they make to the successful application of the principles of asset management in their organization.

Their contribution will be generally operational within well defined processes and procedures.

CPAMs are responsible for implementing aspects of asset management projects and programs in an operational sense, for:

- Bringing knowledge to bear from specific disciplines to develop solutions to problems and issues,
- Ensuring that technical considerations are properly integrated and risks managed appropriately. A CPAM must demonstrate Level 2 competencies and meet all the requirements of the AM Council's Certification scheme, in relation to projects and activities that involve the following:

### **KNOWLEDGE AND UNDERSTANDING**

A knowledge background equivalent to that required for the Level 2 competencies, as determined by the AM Council.

Where the person seeking accreditation has a primary engineering background, an accredited three or four year Engineering diploma or degree or recognised alternative, with knowledge in one or more fields of engineering will apply. Where an applicant has another primary background, a similar requirement will exist.

In general, the applicant's knowledge and understanding will include the ability to:

- Tackle asset management problems using defined processes to make reliable predictions of outcomes; and
- Ensure that specific aspects of a project are soundly based in theory.
- Understand how new developments relate to established practice and to other disciplines with which they may interact.

## **COMPETENCY SETS**

General competencies include:

- Addressing encountered issues and problems, within those encompassed by standards and codes
  of practice for professional asset management.
- Engagement with asset management issues and resolution of problems arising from interactions between such issues, including interaction with other asset management disciplines.
- Some integration of functional elements to form a consistent system.
- Ability to conceptualise alternative approaches, define the risks and benefits of each.

The specific competencies relevant to CPAM are in the Appendix.

#### RESPONSIBILITY FOR OUTCOMES

CPAMs are able to manage specific aspects of project/enterprise outcomes in a range of contexts, namely.

- Interactions between aspects of the asset management system and the environment in which it
  operates, and some integration of social, legal, environmental and economic intended
  outputs/outcomes.
- Effective interaction and integration with other disciplines and professions for specific asset management activities requiring detail professional knowledge.
- Interpreting possibilities, within the constraints of an approved process, to society, business, and government, and ensuring that policy decisions are properly informed.

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#### **MANAGEMENT ROLES**

A CPAM may assist in managing teams appropriate to the above responsibilities.

In asset management roles, a CPAM should ably implement requirements across specific facets of asset management, namely:

- Identifying, assessing and managing risk, in relation to clients, users, the community and the environment;
- Ensuring that costs, risks and limitations are properly understood with respect to the desirable outcomes; and
- Recognising limits to own knowledge and seeking advice to supplement own knowledge and experience.

#### APPENDIX: SPECIFIC COMPETENCIES FOR CPAM

## **Asset Management Principles**

#### Capabilities

Maintains customer focus and relationships

#### Learning Organisations

Core Applies Decision Making Processes and Procedures

Accesses the Internet

Applies problem solving techniques

Accesses and Interprets Technical Data and Information

Composes workplace documents

## Level of Assurance

Supervises Configuration Management

Applies Configuration Management Processes and Procedures

Maintains Configuration Management Documentation
Applies Asset Management Processes and Procedures

#### **Output Focus**

Designs and develops text documents

### **Asset Management Processes**

#### Financial

Participates in quality processes

Core Participates in environmental work practices

Applies Life Cycle Cost Processes and Procedures

Prepares Specifications for the Supply of Materials and Services

Applies Asset Valuation Processes and Procedures

Applies Basic Accounting Methods

Core Participates in safety work practices

#### Leadership and Culture

Creates and uses spreadsheets
Participates in workplace change
Accesses and uses resources
Communicates in the workplace
Creates and uses databases

Contributes in a Team Environment

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# Competency Standard: Certified Practitioner in Asset Management (CPAM)

Gives and receives workplace feedback

Allocates Resources to Projects

Pursues continuing professional development

## **Configuration Management**

Engineering Change

Core Prepares Cost Justification Proposals

Applies Engineering Change Processes and Procedures

#### **Continuous Improvement**

Process Audit

Applies Root Cause Analysis Methods

Applies Lean Thinking Methods

Applies Technical Compliance Management Processes and Procedures

Process Change

Applies Process Change Processes and Procedures

Core Participates in improvement processes

**Process Monitoring** 

Core Applies Data Analysis Methods

Analyses Condition Monitoring Data Analyses Performance Indicators

Prepares General Reports

Participates in the incidents investigation

Maintains Problem Reporting and Incident Recording Documentation

Applies Statistical Process Control Methods

Core Applies Problem Reporting and Incident Recording Processes and Procedures

## **Demand Management**

Demand Analysis

Communicates with Stakeholders

Applies Asset Solution Processes and Procedures Applies Demand Analysis Processes and Procedures Applies Demand Management Processes and Procedures

#### **Integrated Support**

Computer Support

Utilises Computer Systems

Core Maintains Integrated Support Documentation

Implements Computer Systems

Spares

Maintains Materials Cataloguing Documentation

Applies Materials Cataloguing Methods Plans Distribution of Spares and Supplies Applies Inventory (Spare Parts) Level Methods

Support Analysis

Applies Technical Data and Information Processes and Procedures

Applies RCM Analysis

Applies FMEA/FMECA Analysis

Core Applies Reliability Analysis Methods

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# Competency Standard: Certified Practitioner in Asset Management (CPAM)

Applies Reliability Modelling Methods

Applies Supply Chain Processes and Procedures

Applies Support Analysis Processes and Procedures

**Applies Asset Renewal Methods** 

Applies Regulatory Frameworks Processes and Procedures

**Prepares Operating Instructions** 

Applies Asset Renewal Processes and Procedures

Maintains Supply Chain Documentation

Applies Integrated Support Processes and Procedures

## **Operations and Maintenance**

#### Maintenance Management

Applies Maintenance Management Processes and Procedures

Plans Shutdowns

Forecasts Maintenance Work

Plans Minor Projects

Schedules Maintenance Work

Allocates Resources to Maintenance Work

Supervises Maintenance Work

**Forecasts Maintenance Costs** 

Utilises Computerised Work Management System

Plans Maintenance Work

Maintains Maintenance Management Documentation

Prepares Maintenance Work Instructions

Applies Work Management Processes and Procedures

## Maintenance Planning

**Develops Preventive Maintenance Tactics** 

### Operations Management

Supervises Operations Work

Maintains Operating Documentation

Plans Operations Work

Applies Operations Management Processes and Procedures

Schedules Operations Work

## **Systems Engineering**

#### Commissioning

Maintains Commissioning Documentation

Applies Commissioning Processes and Procedures

Supervises Commissioning Work

## Concept Exploration and Validation

Applies Reliability Test Plans

Applies Research

Prepares Investment Options Proposals

Designs Reliability Test Plans

Applies Concept Exploration Processes and Procedures

#### Construction

Applies Construction Processes and Procedures

**Prepares Construction Reports** 

Maintains Construction Documentation

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# Competency Standard: Certified Practitioner in Asset Management (CPAM)

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Allocates Resources to Construction Work
Plans Construction Work
Supervises Construction Work

### Create/Dispose

Plans Asset Disposal Work

Applies Asset Disposal Processes and Procedures

## Design

Documents Design

Applies Design Verification and Validation Processes and Procedures

Plans Design Verification and Validation Work

Applies Design Processes and Procedures

Applies Technical Design Methods

Maintains Design Verification and Validation Documentation

#### **Needs Definition**

Applies Needs Definition Processes and Procedures

## Specification

Applies Specification Processes and Procedures

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